

Smell Gas - Immediately call **0800 111 999** (24hrs)
Power cut? Call **105** to get through to your electricity distributor



M J Hickey plant hire Ltd
Unit 11
C B C Slough
Stoke Gardens
Slough
SL1 3TD

Supply address: Unit 11, C B C
Slough, Stoke, Stoke Gardens, Slough,
SL1 3TD

R

Your VAT invoice

Invoice number: KI-0160DF21-0021
Account number: A-0160DF21
Date issued: 02 March 2026

Gas emergency
If you smell gas, think you have a gas leak or have any concerns regarding carbon monoxide, immediately open all windows and doors and extinguish any naked flames including cigarettes, then call the Gas Emergency Services free on 0800 111 999 (free 24 hour national emergency line)

Your charges: 01 February 2026 - 28 February 2026

	Net charges	Climate Change Levy (CCL)	VAT	Total
Electricity	-£323.90	-£9.97	-£66.77	-£400.64
Total charges for this period				£400.64 debit
Current balance				£400.64 debit

Your Direct Debit payment of £400.64, will be taken on or around 17 March 2026.

Distributor enquiries:
Southern Electric Power
Distribution Plc,
Inveralmond House, 200
Dunkeld Road, Perth, PH1
3AQ.
Call 0800 048 3516

Your charges in detail

⚡ Electricity	Supply number	S	03	0393	H07
		2000057434909			

Supply address: Unit 11, C B C Slough, Stoke, Stoke Gardens, Slough, SL1 3TD
Rota Disconnections Alpha Identifier: R

Fixed Online 1 Year (1 February 2026 - 28 February 2026)

Electricity charges for meter 22M0337185

1 Feb 2026	37657.7700	Smart meter reading	
1 Mar 2026	38943.6760	Smart meter reading	
Electricity used	1285.9100 kWh @ 24.100p/kWh		£309.90
Standing charge	28 days @ 50.000p/day		£14.00
Government Climate Change Levy	1285.9 kWh @ 0.00775 £/kWh		£9.97
Subtotal of charges before VAT			£333.87
VAT @ 20% on £333.87			£66.77
Total electricity charges for this period			£400.64

About your tariff

Electricity

Tariff name	Fixed Online 1 Year
Payment type	Direct Debit
Contract end date	4 March 2028
Early exit fee	Yes
Estimated yearly usage	14564.2 kWh

CCL
Any PP11 Supplier Certificate logged with us has been considered in CCL calculations.
VAT charge at reduced rate
Any VAT declaration logged with us has been considered.

Tariff notice statement

If you wish to opt out of your renewal, you can provide notice. You will be free to transfer your supply after your end date, you must have cleared any outstanding balance. You can provide notice by phone, online or in writing. See clause 6 of your Terms and Conditions for more information at [edfenergy.com/business/terms](https://www.edfenergy.com/business/terms)

Get in touch

Here's your account number in case you need it when you get in touch: A-0160DF21.

Drop us an email

Our team of energy specialists are ready to answer your questions by email – we'll aim to get back to you within 48 hours. Please include your account number.

Email hellobusiness@edfenergy.com

Get your questions answered

Take a look at our frequently asked questions. Go to edfenergy.com/sme-faqs

Get help with your bills

Find the help you need to manage your energy bills and keep costs down. Go to edfenergy.com/sme-help

Tell us you're moving

Give us a call to let us know you're moving – and ask us about energy plans for your new premises at the same time. Remember to give us a call with your final meter readings too.

Call 0330 912 9959

Other ways to get in touch

- **WhatsApp or text:** send your question to 0778 256 9959 (we'll get back as soon as we can)
- **Call:** 0330 912 9959
- **Call from abroad:** +44 191 743 9959
- **Post:** Freepost EDF CUSTOMER CORRESPONDENCE

Manage your energy the easy way

MyAccount

MyAccount lets you view and pay your invoices, submit meter readings, change tariffs, change your billing address, and more.

EDF app

Get all the benefits of MyAccount, and manage your energy on the go with our mobile app. Find out more at edfenergy.com/sme-manage-account

Independent advice and support

If you're struggling to pay your energy bill or have an energy problem you can speak with the Citizens Advice consumer service for independent energy advice.

- Go to citizensadvice.org.uk/energy
- Call **0808 223 1133** (Monday to Friday, 9am to 5pm, closed bank holidays, calls are free)
- Call **0808 223 1144** to speak to a Welsh speaking adviser (Monday to Friday 9am-5pm, closed bank holidays, calls are free)
- Call **18001** followed by **0808 223 1133** for Relay UK - helping people with hearing and speech difficulties communicate.
- Speak to an energy adviser online at citizensadvice.org.uk/energychat (Monday to Friday, 9am to 5pm, closed bank holidays)

If you live in Scotland

- Go to energyadvice.scot
- Call **0808 196 8660** (Monday to Friday 9am to 5pm, calls are free)
- For British Sign Language enquiries go to contactscotland-bsl.org

Micro businesses

If you have a complaint about an energy broker, please raise it directly with your broker. Find out more about micro businesses at edfenergy.com/microbusiness

Make a complaint

Please get in touch with our energy specialists if you have a complaint. They'll do everything they can to put things right as quickly as possible, keeping you updated along the way. Let them know if you're unhappy with progress. They'll get your complaint reassessed, and tell you the outcome. Go to edfenergy.com/sme-complaint for our full complaints procedure.

Unresolved complaints

Has your complaint with us or your energy broker taken more than eight weeks to resolve, or do you have a 'deadlock' letter? You can get in touch with the Energy Ombudsman. The service is free and independent, and any decision the Ombudsman makes is binding on us - not you. Call **0330 440 1624**; email enquiry@energyombudsman.org; visit energyombudsman.org

If you are a Small Business or Micro Business who has appointed a TPI, they'll be a member of a qualifying dispute settlement scheme and can direct you to that service. If you are unable to contact your TPI, you can contact us at <http://edfenergy.com/complaints>

Climate Change Levy (CCL)

The government created the Climate Change Levy to encourage businesses to be more energy efficient and reduce emissions. We collect this environment tax from our customers for the government. Go to edfenergy.com/cclexplained for more information. Our CCL registration number is 5523 0142.

Your privacy

To find out how we protect and use your data, please see our Privacy Notice Policy at edfenergy.com/yourprivacy. You can ask us to post you a copy, by calling 0333 200 5100.

Energy theft

Interfering with meters and connections to steal electricity or gas is a crime. It's also extremely dangerous and increases costs for all our customers. Call Stay Energy Safe on 0800 023 2777 if you suspect energy theft; calls are free and confidential.

Information booklets

Our free booklets cover things like paying your bills, energy efficiency, gas safety, how to complain, priority services and prepayment meters. You can download them from <https://edfenergy.com/info-booklets> or order copies by calling us on 0333 006 9950

VAT

Our VAT registration number is 523 0412 02.

Our Fuel Mix

Find out more at edfenergy.com/fuel-mix

UK average fuel mix*	5.9	33.3	16.2	42.1	2.5	154	0.0011
*Data from the Department for Energy Security and Net Zero (DESNZ)							

April 2024 - March 2025	Fuel mix and carbon contributions (%)					Environment impact (g/kWh)	
	Coal	Gas	Nuclear	Renewable	Other	CO2	Radioactive waste
EDF fuel mix	4.2	21.0	54.8	18.2	1.8	135	0.0038
EDF carbon contributions	28.3	59.3	0.0	0.0	12.4	-	-

edfenergy.com/sme-business

VAT no. 523 0412 02

Email: hellobusiness@edfenergy.com

Phone: 0330 912 9959